

LOGISTICS TRAINING SOLUTIONS (EUROPE) LTD – DRIVER CPC SUBJECT AREAS

Driver Essentials

This comprehensive Driver CPC Presentation Driver Essentials will ensure both HGV and PCV drivers acquire a full understanding of EU and Domestic Drivers' Hours, Working Time, and Tachograph record-keeping covering both analogue and digital use. A complete course covering all the essential legislative elements required for the professional driver.

Course Content

- Training at work
- Drivers Hours
- Working Time
- Both digital and analogue tachograph usage
- Record keeping
- Data downloading and driver analysis
- New tachograph developments
- Penalties and prohibitions

Type – **HGV/PCV** 7-hour course

Driver Welfare Customer Care and Security

For both HGV & PCV drivers, this engaging 7-hour course **Driver CPC presentation Driver Welfare, Customer Care & Security** examines how the professional driver can improve interactions and relations with colleagues and customers. The course provides a wealth of advice and useful pointers combining driver well-being affecting their ability to drive safely, counterterrorism, and security.

Course content

- Driver's ability to drive, and what affects them including, alcohol, smoking, drugs, and food & nutrition
- Distractions
- Tiredness and fatigue
- The law and the risks
- Vision
- Understanding stress
- Customer care
- Conflict resolution
- Safety, Security, and Terrorism

Type – **HGV/PVC** 7-hour course

Traffic Law Incidents and Vulnerable Road Users

Our 7-hour **Driver CPC presentation Traffic Law, Incidents, and Vulnerable Road Users** course is packed full of exciting content, providing both PCV and HGV drivers. This comprehensive course is full of insightful hints and tips on staying safer on our roads.

Course content

- Road Traffic Law & Enforcement Organisations
- The Highway Code
- Penalties and Endorsements
- Road Safety
- Vehicle Safety
- Driving Licences
- Policies & Procedures HGV/PCV
- Incidents
- First on the Scene
- The Modern Driver
- Spotting Hazards
- Vulnerable Road Users
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Type – HGV/PCV 7-hour course

Driver Compliance

This extensive 7-hour **Driver CPC Presentation Driver Compliance** course provides the professional driver (both PCV & HGV), with an overall understanding of their roles and responsibilities to help minimise errors in compliance. Together with Daily Walk Round Checks, Defect Reporting, Eco Driving, and a driver hours refresher session completes an informative day of training.

Course content

- Operator licencing compliance and the role the driver has to play
- Compliance auditing, and schemes such as FORS
- Driving in EU
- Driver hours refresher
- Working time refresher
- Tachographs refresher
- Walk around checks and defect reporting
- Telematics
- Eco-driving

Type - HGV/PCV 7-hour course

Modular 1

Our Modular 1 course comprises of 4 x interchangeable 3.5-hour modules to make up a full 7-hour course.

Health and Safety

This 3.5-hour **Driver CPC presentation Health & Safety** module looks at raising awareness regarding the rules and undertakings for both HGV & PCV drivers, that apply in the workplace in respect of health & safety and mental health. Highlighting the importance of teamwork, this course is also full of useful pointers and tips to help the professional driver keep safe whilst carrying out their daily duties.

Course content

- Health & Safety responsibilities
- Work equipment
- Training and risk assessments
- RIDDOR
- Vehicle manoeuvring
- Working at height
- Manual handling
- Mental health

Type - HGV/PCV 3.5-hour module

HGV Safe Loading

This 3.5-hour **Driver CPC presentation Safe Loading** module examines the rules and undertakings that apply to the Safe Loading of HGVs. The course explores various types of loading techniques and the use of appropriate loading and securing equipment ensuring drivers are armed with all the knowledge required to carry out their duties safely.

Course content

- Safe loading good practice
- Forces that act on a vehicle
- Loading arrangements
- Bridge Strikes
- Vehicle dimensions
- Loading equipment
- Securing loads including steel products, trollies & cages, tautliners/curtains, double deckers, mixed loads and tippers

- HIAB good practice
- Legislation
- Overloading
- Delivering safely

Type - HGV 3.5-hour module

PCV Toolbox

This expansive 3.5-hour **Driver CPC presentation PCV Toolbox** module examines how PCV drivers can adapt their behaviours taking into consideration passenger safety and comfort. The course looks at behavior to maintain a positive company image and explores the economic and political environment and regulations governing the carriage of passengers.

Course content

- Competitive forces
- Customer needs and expectations
- Regulations and Government aims
- Legal Signage and regulations
- Positive image
- International travel and dimensions
- Safety and security checks

Type - PCV 3.5-hour module

Challenging Driving Conditions

Our 3.5-hour **Driver CPC presentation Challenging Driving Conditions module** is a nonchallenging yet engaging and informative module that looks at how vehicle control and driving style can improve vehicle safety in United Kingdom's diverse environments. This course is for both HGV & PCV drivers.

Course content

- Challenging driving environments including, snow, rain, fog, and highwinds
- Motorway driving
- Congestion
- Roadworks
- City driving
- Country driving

Type - HGV/PCV 3.5-hour module